

Government of the People's Republic of Bangladesh
Skill Development for Mobile Game & Application (3rd Revised) Project
Information and Communication Technology Division
ICT Tower (6th Floor), Agargaon, Dhaka-1207.

Expression of Interest (EoI)

1	Ministry/Division	Information and Communication Technology Division
2	Agency	Information and Communication Technology Division
3	Procuring Entity Name	Skill Development for Mobile Game and Application Project (3 rd Revised)
4	Procuring Entity District	Dhaka
5	Title of the Service	Development and Implementation of Customer Support & Service Application for BDCCL
6	Invitation Ref No	56.00.0000.082.07.097.23-8501
7	Date	12 December 2023
KEY INFORMATION		
8	Procurement Method	Quality and Cost Based Selection (QCBS)
FUNDING INFORMATION		
09	Budget and Source of Funds	Development Budget (GoB)
10	Development Partners (if applicable)	N/A
PARTICULAR INFORMATION		
11	Project / Program Code (if applicable)	224022700
12	Project Name (if applicable)	Skill Development for Mobile Game and Application (3 rd Revised) Project
13	Package Name	Development and Implementation of Government/Private Enterprise Application for Various Department
14	EoI Publication Date	14 December 2023
15	EoI Closing Date and Time	28 December 2023 12:00PM
16	Name & Address of the office(s)	Skill Development for Mobile Game and Application (3 rd Revised) Project, ICT Tower (6 th floor), Agargaon, Dhaka-1207
INFORMATION FOR APPLICANTS		
17	Description of Assignment	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobil Application development firms under the "Skill Development for Mobile Game and Application Project", SDMGA Project in short. SDMGA pris seeking software development companies for the Development and Implementation of Customer Support & Service App for Bangladesh Data Center Company Limited. The primary objectives, for this project are not just milestones to be achieved but are reflective of BDCCL's ethos of continual growth, unwavering commitment to its customers, and its vision of a future where technology and human touch converge to offer unparalleled service, are as follows:</p> <ul style="list-style-type: none"> • Develop comprehensive mobile and web-based platforms for BDCCL's customers • Integrate the platforms with BDCCL's existing systems • Implement a wide range of user-centric features • Establish a robust security framework to protect user data • Design the platforms to be adaptive and scalable • Implement engagement and feedback mechanisms • Provide structured training and knowledge transfer to BDCCL's internal teams • Offer ongoing support and maintenance for the platforms
18	Experience, Resources and Delivery Capacity Required	<p>Development firm must meet the following eligibility criteria with documentary proof of compliance:</p> <ol style="list-style-type: none"> 1. Must be a Bangladeshi firm having valid & up-to-date trade license (2023-2024), TIN Certificate, Tax Clearance certificate, VAT identification number. 2. Must have minimum 05 (Five) years of general working experience. The year will be counted backward from the date of publication of this notice. 3. It is mandatory to have a minimum of one practical experience in developing a mobile application for any government entity, with a value of BDT 50,00,000.00 (Fifty Lac), within the last three years. 4. The firm must submit Recent Bank solvency certificate or liquid asset of at least 50 lacs to carry out the project. 5. Should have 20 (Twenty) full time ICT personnel in company related to system analysis, design, development, integration, testing, QC, training and implementation of web and mobile based applications/ software solutions. 6. Preference will be given to bidders with a valid ISO 9001 certificate. 7. A minimum of one successfully completed project involving similar software within the last three years is a prerequisite. 8. Must have a minimum of one experience in designing and developing AI-implemented software. 9. Must have current BASIS Membership. 10. Documents demonstrating the management and operational capacity of the firm / joint venture (Brochures, Company Profile and other documents describing company expertise, strength and experience, core functions, similar assignments or project experience, availability of relevant project competition). 11. The firm will be allowed to take one firm as a "joint-venture". The firm must declare one firm in this association as the "Lead firm" & others are Associate. <p>Additional Document: Interested firms must submit the copy of the additional following information and their supporting documents where applicable: • brochures/company profile • Certificate of incorporation (Optional) • Work experiences certificates & Work order copies.</p>
19	Other Details (if applicable)	<ol style="list-style-type: none"> 1. One signed copy for this package of EOI shall be submitted in a sealed envelope to the address below. 2. A scan copy of ED documents (PDF file in a USB Drive) shall be submitted along with the original EoI
PROCURING ENTITY DETAILS		
20	Name of Official Inviting Tender	Muhammad Anwar Hossain
21	Designation of Official Inviting Tender	Project Director
22	Address of Official Inviting Tender	ICT Tower (6 th floor), Agargaon, Dhaka-1207
23	Contact details of Official Inviting Tender	Phone: 02-41024240
24	The Procuring Entity reserves the right to reject all the Tenders or annul the Tender proceedings	



(Muhammad Anwar Hossain)
Project Director

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